

 smi

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PRODUCTS &amp; SERVICES

## Deep Report - Discovery and Analysis

The **Deep Report** is intended to provide a comprehensive overview of the internet activities of a person or company. Using proprietary search technology and the extensive toolkit employed by our analysts, the report will positively identify the subject and discover actionable answers to specific questions provided by the scope of the request.

## Export - Defensible Solution

The **Export** archives source code and metadata, establishes a digital chain of custody, and timestamps and preserves the information on SMI servers. The internet is constantly changing. An **Export** guarantees critical evidence is preserved and safeguards against alterations and deletions by the owner.

Features and Benefits	Deep Report	Export Report	Research Bundle
Collect Scope Data	✓		✓
Preserve Data		✓	✓
Secures Chain of Custody		✓	✓
Positive Subject Identification	✓		✓

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# DEEP REPORTS

## Frequently Asked Questions

### What do I need to submit an Deep Report?

The best Deep Report results come from a combination of unique, personal-identifying information about the subject and a well-defined scope. Personal identifying information helps our analysts eliminate false positive results while the scope allows our analysts to tailor search criteria to the most important information for your case.

### How do I submit an Deep Report?

Head to the "Start" menu at [app.smiaware.com](https://app.smiaware.com) to enter the name or company associated with your subject. Watch the Potential Meter increase as you add more details about your investigation. For special requests, contact us at [support@smiaware.com](mailto:support@smiaware.com).

### Can you collect data and information from a deleted profile?

We are unable to retrieve a deleted profile. This is why it is very important to involve us as early as possible before the subject has a chance to alter them.

# EXPORTS

## Frequently Asked Questions

### What do I need to submit an Export?

The URL that you are interested in preserving.

### How do I submit an Export?

Head to the "Start" menu at [app.smiaware.com](http://app.smiaware.com) to submit your URL as an "export". For special requests, contact us at [support@smiaware.com](mailto:support@smiaware.com).

### What if I don't have the URL I am looking to Export?

If you need us to locate the URL you need exported, this would be considered a research bundle. We will conduct research on the subject to locate their online presence. Once we have this research, we can export the profiles you are most interested in.

### When do Exports need to be quoted?

Our team quotes any URL outside of our "standard" export. This refers to larger profiles, websites, or special requests. If a profile or website needs to be quoted, we will reach out to you with options to capture the full profile or "standard" content on the profile. You can also receive a free quote by emailing the URL to [support@smiaware.com](mailto:support@smiaware.com).

### Can you Export a deleted profile?

We are unable to retrieve a deleted profile. This is why it is very important to involve us as early as possible before the subject has a chance to alter them.